

Privacy Policy

At XSELV we understand that privacy and security is an important consideration when dealing with suppliers and partners.

We respect and value the privacy of all our clients and partners and only collect personal data when absolutely necessary and will use it only for the purpose for which it was originally provided.

We will ensure that the collection, storage and use of any personal data is in accordance with our obligations and your rights under the relevant privacy laws including GDPR and the Privacy and Electronic Communications (EC Directive) Regulations 2003.

If you have any concerns or queries in relation to your personal data that we hold, you can contact us on the following details:

XSELV LTD
71-75 Shelton Street
Covent Garden
London
WC2H 9JQ

or email us at dpo@xselv.co.uk

Please allow up to 28 days for your request to be processed.

Personal data is defined as "any information relating to an identifiable natural person", which will include, but not be limited to:

- Business name
- Email address
- Telephone number
- Address and
- Job title

AT XSELV, we may hold some or all of the above information depending on your relationship with us and will be used to:

- Provide and manage your account with us
- Provide our professional services including but not limited to advise on any accidents/incidents for which you have sought our advice
- Fulfil any contractual obligations we have entered into
- Communicate and liaise on any or all of the above matters

Your personal data will never be used for any marketing purposes without your explicit agreement.

Your personal data will be securely stored on our computer systems within the UK, in accordance with industry practices.

XSELV will not share personal data with any third party unless legally required to do so.

Your personal data will only be held for as long as is necessary for the purpose it was originally provided, and we hold regular reviews to ensure personal data that is no longer required is deleted.

If you wish to know more about any personal data that we may hold on you, please send a written request to the contact details above. Further information in relation to your rights with regards your personal data is also available from the Information Commissioner's Office or your local Citizens Advice Bureau.